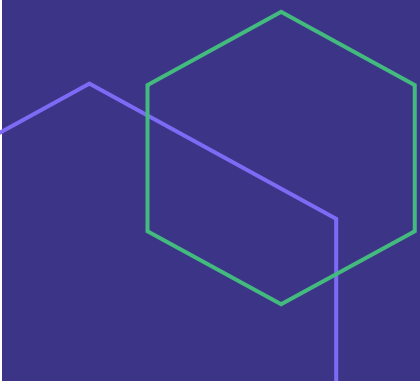
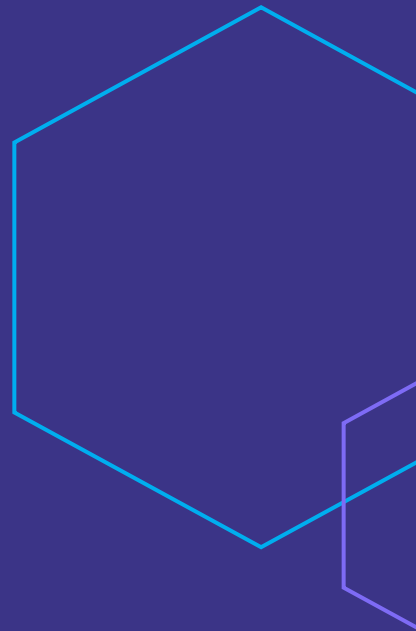




Duck Creek
Technologies

Duck Creek

Digital Engagement



Give your customers the experience they expect

Today's customers expect no less from their online experience with an insurer than they get from ride-sharing companies or online retailers. If those expectations aren't met, they take their business elsewhere.

Duck Creek's Digital Engagement solutions are built for the way your customers think and work, giving them the on- and offline experiences we've all come to expect.

Built to connect

Highly configurable for simplified integration, with pre-built integration kits for leading core and third-party solutions. Engaging outside the walls of the insurance company today means giving users what they want, when and where they want it, quickly and simply. If you don't, someone else will.

Designed to delight

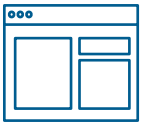
Handle all key front-end transactions between carriers and their producers over the web – a jewel in the best-of-breed architecture crown.

Architected for change

Designed for simple, intuitive usability that agents, brokers, MGAs and policyholders now expect from all of their technologies, and the agility and adaptability you need to stay competitive.

Digital Engagement, at a glance

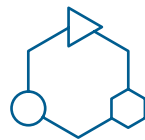
More than 40 customers live. Over 50 successful implementations.



AgencyPortal

Industry-leading speed and user experience

AgencyPortal lets P&C insurance carriers of all sizes execute key business transactions quickly and easily with their agents, brokers, MGAs or policy holders over the web. Mature and rigorously-tested, AgencyPortal is the industry's leading independent portal, and includes all the components necessary to extend the workflow of a carrier's policy processing environment out to multiple distribution channels on any device.



AgencyConnect

Realize agency interface nirvana

At Duck Creek, we see the insurance industry as a systems integration paradise. While some might balk at the numerous chains of systems and interfaces involved throughout an enterprise, we eat it up. From agency systems to core rating and policy administration systems to a wide array of third-party data/service providers, P&C insurance has myriad opportunities to integrate and leverage data. Powered by our routing and orchestration engine, AgencyConnect is a carrier's gateway to agency interface.



Turnstile

The perfect partner for AgencyPortal

Turnstile and AgencyPortal were built to go hand-in-hand. Whether giving your agents the ability to upload ACORD PDFs directly from their agency management systems into AgencyPortal with **no re-keying** on their part, or automating your internal new business intake process, Turnstile makes re-keying a thing of the past.

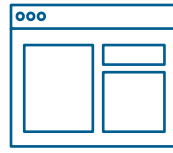
AgencyPortal, in detail

Designed to delight.
Built to connect.
Architected for
change.

P&C carriers have more to consider than ever when it comes to their distribution and service technologies. Customer habits and expectations evolve daily. The need to plug into a growing roster of outside data and services is imperative. And more than ever, business strategies must be completely fluid and opportunistic. These shifting forces require a platform that puts ease of use and efficiency at its core (no matter the user or device); makes system integration in any direction fast and simple; and is ready to power changing product, user and geographic strategies on a dime.

Duck Creek Digital

Engagement



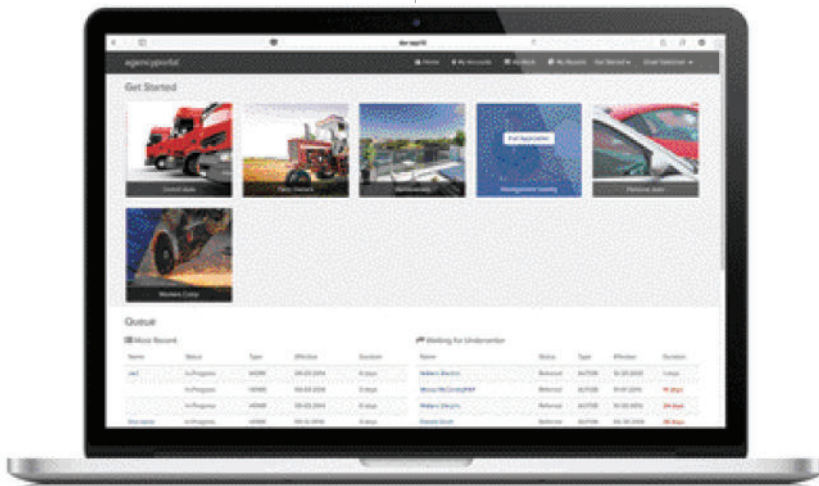
Being competitive today requires fast, seamless integration with myriad systems and services—not just agency systems, but comparative raters, core providers and third parties like LexisNexis and Valen. AgencyPortal's extreme configurability combined with our integration kits make integration a breeze, getting carriers on the road quickly to bi-directional data flow with their key partners.

Capabilities include:

- > Agent and Consumer Point of Sale portals for commercial, personal and specialty lines
- > Quoting for new business quoting
- > Self Service for billing, endorsements and claims

Features include:

- > Responsive design for usability on any device
- > Ready-made templates based on ACORD standards to get live quickly
- > Tools-based architecture that allows insurers to build and maintain portal pages and business rules in-house
- > Export rules from AgencyPortal in an easily-readable format that ensures compliance with underwriting rules
- > Pre-built Integration Kits for leading core and third-party solutions
- > Integration support for connectivity with most P&C core systems, enterprise web applications, rating systems and third-party solutions
- > Work Item Assistant for on line collaboration with agents
- > Multilingual abilities



Designed to delight

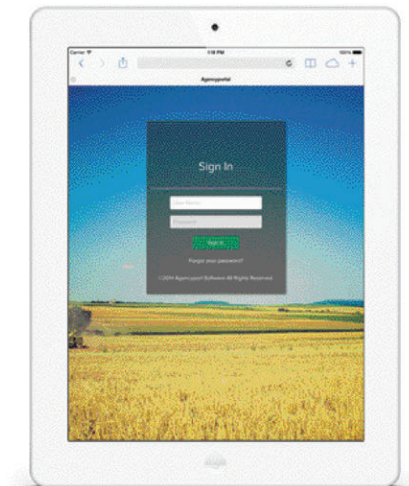
Want to be a hero to your agents and customers? Make their lives easier. Using input we seek regularly from agents, brokers and policyholders on how each wants carrier portals to look and behave, we design from where they sit. With their goals, challenges and workflows as guideposts, we create experiences that are fast, intuitive and beautiful on any device.

Architected for change

P&C insurance is moving and changing at an historic pace. Carrier portals have to be able to handle whatever challenges and opportunities present themselves—and fast. AgencyPortal is entirely ACORD XML-based. Our pre-built web applications, called ACORD templates, not only get insurers live quickly, their content can be leveraged in future channel and/or product expansions. No need to reinvent the wheel. This reusability combined with tools-based architecture gives carriers the efficiency and flexibility they need to stay ahead of the competition.

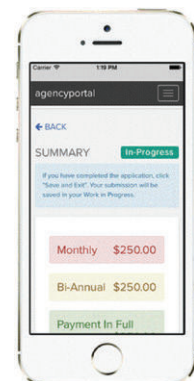
Built to connect

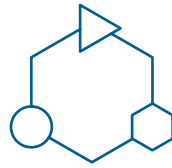
Duck Creek Technologies paves a genuine path to the future for P&C insurance companies. Decades of insurance experience underpin advanced technologies specifically designed to accommodate change - allowing carriers to navigate uncertainty and capture market opportunities faster than their competitors. Duck Creek solutions are available standalone or as a full suite. All can be deployed via OnDemand, the provider's SaaS offering for the P&C insurance industry.



A match made in heaven

AgencyPortal combined with our agent interface integration kit, AgencyConnect, or our PDF transformation tool, Turnstile, gives agents and other distribution partners the easiest, most intuitive user experience around. Whatever the transaction—policy inquiry, real-time bridging, real-time rating, endorsements—the AgencyConnect integration kit is your gateway to interfacing simply, cleanly and seamlessly with agency systems. Turnstile converts ACORD PDF applications received via e-mail or attached to submission into XML so that neither you nor your agents have to re-key data. The three products combined is agent nirvana.





A single entry point to any agency interface transaction including upload, bridging, and real-time rating

Deep agency interface know-how + leading integration technology + experience = AgencyConnect

Millions of transactions and over 45 agent interface implementations can't help but teach you a few things. Duck Creek Technologies is the leader in the world of interface—integrating more carriers with more agency systems than anyone else. From inquiry to endorsement to bridging to real-time rating, we've done it all.

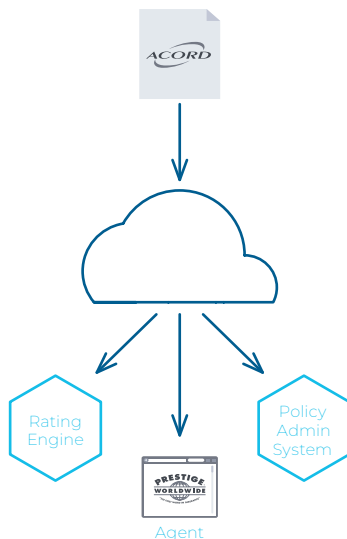
- > Seamless plug-in to leading export services including TransactNOW, Transformation Station, PL Rater, and others
- > Mappings and transformations from various data formats to a single, accurate, and consistent input/output ACORD XML data stream
- > Advanced data handling capabilities including normalization, validation, and real-time corrections
- > A robust toolset to handle all integration, mapping, and orchestration configuration
- > Data routing based on content and definition
- > Streamlined, easy-to-use interface to handle gap analysis when downstream systems can't

Turnstile, in detail

Forms in. XML out. Simple.

Sadly, widespread agent adoption of traditional upload doesn't exist. Many agents still attach ACORD forms as PDFs and email them to carriers. On the carrier side, burdensome manual re-keying of those forms into their point-of-sale and back-end systems results in data errors, slow response times and high costs.

Turnstile is a subscription carrier web service that takes in ACORD forms and returns ACORD XML for feeding point-of-sale, CRM, or policy administration systems. A clean, simple, and ultra-secure complementary service to your agent portal and agency interface, Turnstile shortens intake time, accelerates decision-making, reduces processing cost, and eliminates lost opportunities.



In detail



Faster turnaround = more business.

The longer an agent has to wait on a quote, the greater the chances of that potential business disappearing for the carrier. With faster turnaround, more accurate data, and better overall service, Turnstile creates happier agents, bringing more business to your doorstep.

No extra gear.

Because it is a hosted solution, Turnstile gives carriers access to superior data extraction capabilities directly within their own processes through a customer-unique code or API key. No onsite installation of new hardware for you or agents; no extra screens or workflow; in fact, no user interface at all. Just a simple-to-use, highly available, and ultra-secure service that integrates seamlessly with your existing systems.

Hosting the solution also allows Duck Creek to proactively monitor each response and continually adjust the transformation engine, improving the quality of output going forward. With every form, Turnstile keeps getting better, and we've processed over a million forms to date.

Not like the other guys.

Comparable PDF transformation solutions force agents to download software, or impose middleman websites. Not Turnstile. It is the only truly web-based ACORD form transformation service available, allowing carriers to build the systems and user experiences of their dreams.

Get started with Turnstile!

Ask us to demonstrate how Turnstile can save you time re-keying ACORD forms and grow your bottom line. Once you've subscribed to the service, you'll be provided with an API key and technical documentation describing how to implement the service in your enterprise. Of course, if you need help getting Turnstile plugged in, our expert service team stands waiting for your call.

Ask us to demonstrate how Turnstile can save you time rekeying ACORD Forms, and grow your bottom line.

Working with us

Implementation

Yes, we're a technology company, but it's the knowledge and experience of our team that truly sets us apart—no matter where you need support.

01

Experienced Team

Our Professional Services team is committed to working with you at every step to ensure your implementation is completed effectively and efficiently. Key system deployment success is our specialized methodology that focuses on iterative development and product quality that has been refined through years of continuous improvement.

02

Customer Experience

A dedicated Customer Success Team oversees each relationship and ensures satisfaction. From initial contact through implementation and beyond, the primary focus of this team is to support your success.

03

Solution Center

Our user-friendly online resource provides access to real-time documentation—including release notes, implementation instructions, and user guides—for all software across the Duck Creek Suite.

Duck Creek Digital

Engagement

04

Duck Creek University

High quality, consistent, and proven training. We have instructor-led courses and more than 300 web-based courses for targeted users and functions.

05

Partner Ecosystem

A strong and growing global network of delivery, solution, and technology partners with certified and experienced resources to provide choice and support throughout the insurance software lifecycle.

Delivery

With Duck Creek OnDemand, staying current has never been easier

Accessing Duck Creek Billing is even easier through our software as a service model. Duck Creek OnDemand is a powerful choice that offers:

- > Quicker implementation
- > Predictable costs that are aligned to usage
- > Automatic and timely software upgrades with minimal business interruptions
- > Real-time information from any Internet-enabled channel or device

- > Quick response to changing business requirements through immediate access to Duck Creek software

Need more than a one-size fits-all solution?

The choice is up to you: stand-alone software or our entire suite available through Duck Creek OnDemand. No matter what you select, our software will work via any Internet-enabled channel, technology or device.

With Duck Creek OnDemand, our team enhances and hosts the software needed to run your business, which enables you to redirect IT resources to focus on other initiatives. From new quote to renewal, collections, and claims service, we deliver the solution our partners trust and value.

Integration

Duck Creek Suite: Power through choice

The Duck Creek solution gives you rich functionality and the agility required to be successful. It's an integrated platform comprised of billing, claims, policy, rating, digital engagement, and data insights software that can be implemented independently or via a combined approach to manage all aspects of the insurance lifecycle. Built on web-enabled, service-oriented, event-based architecture with off the shelf functionality, our suite can support insurers of all sizes, whatever new innovations may come along.

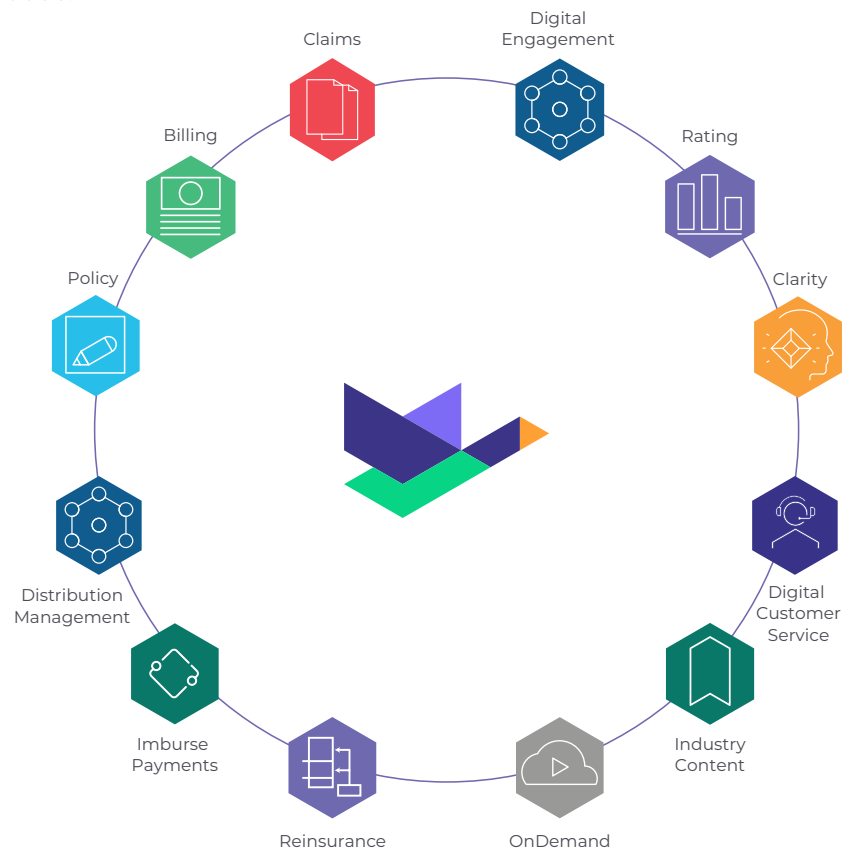
This configurable, scalable, and upgradable suite of software can help your business make better decisions in a real-time environment, streamline operations, and enhance customer service. And with transparent costs and no hidden fees, we provide the cost certainty needed to move your software transformation forward. As the marketplace evolves, our suite allows you to respond quickly to capitalize on the new opportunities when available.

Our unified global enterprise platform is designed to:

- > Reduce risk and cost
- > Make implementation, maintenance, and upgrades easier

- > Facilitate business improvement throughout the insurance lifecycle

From a 360-degree view of each customer, to omni-channel capabilities, to delivering enhanced multi-language options and geographic support, we've got the software to meet your needs.





**Duck Creek
Technologies**

ABOUT DUCK CREEK

We are Duck Creek.

We give insurers a genuine path to the future with advanced technology grounded in decades of industry expertise, responsive to the unique challenges of each carrier, and shaped by the day-to-day of human behavior.

We believe that technology should empower ingenuity, rather than replace it. Our solutions are inspired by scenarios, not screens, to accommodate variability and make room for creativity. We strive for outcomes that are immediately felt and need little explanation—where highly customized environments flow seamlessly into how you think and work, and deep technical complexity is experienced as a moment of radical simplicity.

We are sustained by a persistent curiosity that isn't afraid to challenge the norms of this industry, that believes the vision for tomorrow need not be tied to the legacy of today, and it is our job to get you there a little sooner.

We are in the business of technology, but we also know that technology is a means to a bigger, more hopeful purpose—to incubate the ideas that will make carriers faster, smarter, and stronger; to enable people to realize their full potential; and to insure the possible, today and tomorrow.

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