

AI Review

Automate real-time review of estimates to expedite processes with enhanced accuracy, consistency and efficiency.

When done manually, thorough reviews of every claim take up enormous amounts of time that strains the resources of some insurers. When reviewers are pressured to rush through evaluations, they are more prone to errors and inaccuracies.

Tractable's AI Review removes the problem of time constraints, processing most of the claims automatically in mere minutes and flagging any inconsistencies or errors in estimates for manual review. The automated process produces faster and more accurate results with full transparency. This enhanced efficiency improves both the business and end customer experience.

Key benefits



Gain a global view

Instead of limiting yourself to a small selection to review manually, the AI enables you to automatically review and check every single estimate. This gives you the benefit of both a comprehensive view and validation of all recommended repairs. Any inconsistencies are flagged to bring them to immediate attention.



Improve consistency

AI eliminates the inaccuracies resulting from human error in manual reviews. Human judgement can be clouded by subjectivity or even fatigue. That is never an issue for AI. You can rely on it to consistently deliver objective standards for every assessment.



Smooth integration

You do not have to buy or build a specialized system to gain the benefits of AI Review. It integrates seamlessly into any workflow or claims management system, so you and your team can work the way that suits you best. AI Review is estimating platform agnostic and can review from various platforms.



Strengthen claims teams

AI Review complements the skills of claims professionals. When you can count on AI for accurate and speedy reviews, you are free to focus more time and attention on complex and high value claims.



Reduce processing time

The average estimate takes a half an hour or longer to process manually. AI Review cuts it down to just a few minutes.

8day

reduction in
cycle times

70%

of claims can be reviewed
without human involvement

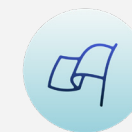
How it works



An appraiser or repairer uploads pictures of the damages and an estimate for each claim to the insurer's claims management system.



AI Review draws on computer vision to analyze the pictures and the estimates. It automatically assesses the recommended repairs to process the claim.



The claims team receives an assessment for each claim reviewed. The system flags exceptions that require more attention and need to be reviewed by a human expert.